



Finding business relevance in IT. Our Expertise.

# Enterprise IT Maturity Framework<sup>©</sup>

Today's fiercely competitive global economy raises the stakes in virtually every industry. To succeed, companies must cut fat and become lean, move faster, and grow more efficient. They must reinforce their core capabilities, find fresh sources of differentiation, and develop the capacity for ongoing change.

	Stages	IT operating model	The elevator speech. "IT is..."	IT performance	Business value of IT	IT adoption by the enterprise workforce	IT personnel	
	5	<u>Transformational</u>	Visionary and inspirational	...is relevant to bring business value and competitive advantage."	Equipped for performance	<i>Integral to success and proactive activity to reinvent IT deliverables.</i>	"Way of life". Proactive and supported	Right workforce at right cost. "Smart sourcing"
	4	<u>Progressive</u>	Strategic focus	...collaborates and delivers business solutions."	Knowledge and learning culture	<i>Businesses focus and managed as an agile source of innovation.</i>	Widespread adaptability. Formally promoted	Broader adoption. Right person, Right place and Right timing
	3	<u>Contributing</u>	Strategic aspirations	...is consistently invited to address explicit issues and solve problems."	Managed for performance	<i>Good intentions, planned activity to achieved sustainable business performance goals.</i>	Adaptable mindset. Awareness and advocacy	Key roles planned, measured and managed with allocation.
	2	<u>Basic</u>	Predominantly tactical	...takes the "order from the business" and delivers tools reliable and under budget."	Career and performance frameworks	<i>Good ad hoc intentions used independently. Tools used for continuous improvement with anecdotal successes.</i>	Individual champions and Individual adaptability.	Tactical skill management with limited measures
	1	<u>Commodity</u>	Shortsighted, in survival model and uninspiring	...a commodity with a limited set of capabilities."	Individual "lone stars"	<i>Irrelevant: A commodity mostly used for transactional processing.</i>	Rigid, limited and reactive.	Skills and portfolio mismatch. Underutilized but overworked

➤ Where do you need your Enterprise IT to perform in the next three years?



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## *How to contact us?*

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